

Request for **Proposal**

For the Supply, Implementation and Support of a Data Verification System

DEADLINE: December 11, 2026 at 1:00 p.m. (EST)

The Jamaica Tourist Board (JTB) is inviting Proposals from suitably qualified firms for the supply, implementation, training, support, and maintenance of a Data Verification System (DVS) to support the efficient processing and verification of visitor arrival data collected through digital and physical channels across Jamaica's airports.

The proposed Data Verification System will provide a centralized solution for the ingestion, extraction, validation, verification, reporting, and management of tourism-related data. The system is expected to support data received through electronic submissions and scanned physical forms, leveraging technologies such as Optical Character Recognition (OCR), automated validation, workflow management, reporting, audit trails, and quality assurance processes.

The objective of this initiative is to improve operational efficiency by reducing manual verification activities, enhancing data accuracy, strengthening governance and auditability, and providing reliable statistical information to support tourism planning and decision-making.

The Jamaica Tourist Board (JTB) is seeking experienced firms with demonstrated expertise in enterprise information systems, intelligent document processing, OCR technologies, data quality management, workflow automation, system integration, and secure handling of sensitive information

Interested firms are invited to submit their proposal accompanied by a company profile and supporting documentation demonstrating the following:

- Evidence of a minimum of five (5) years' experience implementing enterprise information systems involving data capture, document processing, data validation, workflow automation, records management, OCR, or similar solutions.
- Evidence that the proposed Project Manager/Engagement Lead possesses a minimum of seven (7) years' experience leading enterprise information system implementations.
- Demonstrated experience implementing OCR, Intelligent Document Processing (IDP), Data Verification, Data Quality Management, or similar solutions.
- Demonstrated experience with enterprise system integration, including APIs, databases, file-based exchanges, and reporting platforms.
- Demonstrated experience implementing solutions for government, public sector, tourism, transportation, immigration, border management, or similarly regulated environments.
- Evidence of cybersecurity and information security expertise, including the protection of Personally Identifiable Information (PII).
- Comprehensive company profile including years in operation, ownership structure, office locations, technical resources, client references, and relevant project experience.
- Proposed project team, including CVs of key personnel and their roles and responsibilities.
- Profile of the proposed Data Verification System solution, including capabilities related to OCR, data ingestion, validation, verification workflows, reporting, analytics, audit logging, user management, and security.
- Evidence of at least one comparable project successfully completed within the last five (5) years, including project value, implementation scope, duration, and client references.

The main intention to undergo the Request for Proposal (RFP) process is to establish the qualifications, experience, and technical capabilities of interested firms.

The RFP submission document will be made available via the Government of Jamaica Electronic Procurement System (GOJEP) at https://www.gojep.gov.jm on November 12, 2026. The bidder is required to register as a supplier on GOJEP at ePPS - Register Supplier in order to access the RFP document. For assistance regarding registration, training on use of system, download of tender documents and upload of tender proposals, please contact the Ministry of Finance and the Public Service, Office of the Public Procurement Policy Unit Customer Care Desk at (876) 932-5220/932-5253 or email opppcustomercare@mof.gov.jm.

Request for Proposal must be completed using the prescribed RFP Submission Document and submitted electronically in PDF format via the GOJEP platform by 1:00 pm local time Friday, December 11, 2026.

For further information, please contact JTB at: procurement@visitjamaica.com or 876-929-9200